**User Stories**

**for**

**BUILDING AN ONLINE SHOE-SELLING WEBSITE, Release 1.0**

**Version 1.0 approved**

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**Process Impact**

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| **ID** | **AS A**  (type of user) | **I WANT TO**  (do some task) | **SO THAT I CAN**  (reach some goal) | **STATUS** |
| --- | --- | --- | --- | --- |
| US-1 | Guest | Create a new account on the website | Access personalized features and services, and enjoy a seamless experience using the platform | Finished |
| US-2 | Guest | View the available products on the website | Explore the shoe collection and make informed decisions about potential purchases | Finished |
| US-3 | Guest | Perform a search for specific products | Quickly find and explore shoes that match my desired criteria without the need to create an account | Finished |
| US-4 | Guest | Read blog posts on various topics | Access valuable content and information without the need to create an account | Finished |
| US-5 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Initiate a chat with the shop's customer support or representative | Inquire about products, get assistance with my shopping experience, and receive real-time responses without the need to create an account | Finished |
| US-6 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Log in to my account | Access personalized features, view my order history, and manage my profile information | Finished |
| US-7 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Log out from my account | Securely end my session and protect my personal information | Finished |
| US-8 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Change my account password | Maintain the security of my account and protect my personal information from unauthorized access | Finished |
| US-9 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Reset my account password | Regain access to my account and maintain the security of my personal information | Finished |
| US-10 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | View the available products on the website | Browse through the shoe collection, explore product details, and make informed decisions about potential purchases. | Finished |
| US-11 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Perform a search for specific products | Quickly find and explore shoes that match my desired criteria | Finished |
| US-12 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Read blog posts on various topics | Access valuable content and insights that are relevant to my interests and needs | Finished |
| US-13 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | View my personal information stored in my account | Review and verify the accuracy of my details | Finished |
| US-14 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Update my personal information stored in my account | Keep my details accurate and up-to-date | Finished |
| US-15 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Make a purchase | Buy the shoes I desire and complete a seamless transaction | Finished |
| US-16 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Choose my preferred payment method when making a purchase | Complete the transaction using the payment option that suits me best | Finished |
| US-17 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Perform CRUD operations (Create, Read, Update, and Delete) on items in my shopping cart | Easily manage the products I want to purchase | Finished |
| US-18 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | View my purchase history | Access details about my past orders and track my previous purchases | Finished |
| US-19 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Track the status of my order | Stay informed about its progress and estimated delivery time | Finished |
| US-20 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | Initiate a chat with the shop's customer support or representatives | Seek assistance, ask questions, or resolve any concerns related to my shopping experience | Finished |
| US-21 | [Customer](https://docs.google.com/document/d/1P0ppGyWAYHNZSqrpIbtAqRvxfvmiXwRT493hnwu9xNg/edit#heading=h.67l0jpim49jj) | View the contact information for the shop or customer support | Reach out for assistance, inquiries, or feedback via other communication channels | Finished |
| US-22 | Content creator | Log in to my account | Access and manage my content creation tools, update existing content, and publish new content | Finished |
| US-23 | Content creator | Log out of my account | Securely end my session and protect the confidentiality of my content and account information. | Finished |
| US-24 | Content creator | Reset my password if I forget it | Regain access to my account and continue managing my content | Finished |
| US-25 | Content creator | Change my account password | Ensure the security of my account and content. | Finished |
| US-26 | Content creator | Read and access the contents | Review, edit, and manage them as needed | Finished |
| US-27 | Content creator | View and review my personal information stored in my account | Verify its accuracy and manage my profile effectively | Finished |
| US-28 | Content creator | Update my personal information stored in my account | Keep my details accurate and up-to-date | Finished |
| US-29 | Content creator | Perform CRUD operations (Create, Read, Update, and Delete) on my content | Efficiently manage and publish my creative materials | Finished |
| US-30 | Shipper | Log in to my account | Access my shipping-related information and perform various tasks such as managing shipments, tracking packages. | Finished |
| US-31 | Shipper | Log out from my account | Ensure the security of my information and prevent unauthorized access to my account | Finished |
| US-32 | Shipper | Change my account password | Enhance the security of my account and protect it from unauthorized access | Finished |
| US-33 | Shipper | Reset my account password | Regain access to my account and continue managing shipments, updating information, and performing my duties as a shipper effectively | Finished |
| US-34 | Shipper | View my personal information stored in my account | Review and ensure the accuracy of my personal details, such as contact information, address, and other relevant information associated with my account | Finished |
| US-35 | Shipper | Update my personal information stored in my account | Ensure that my account reflects accurate and up-to-date information, such as my contact details, address, or any other relevant information necessary for smooth communication and delivery processes | Finished |
| US-36 | Shipper | Confirm the order for shipping | Proceed with the preparation and shipping of the items | Finished |
| US-37 | Shipper | View order details | Efficiently manage and fulfill orders | Finished |
| US-38 | Shipper | Confirm the delivery of the buyer's product | Update the status of my order and provide accurate information to the recipient | Finished |
| US-39 | Shipper | Check for failed deliveries | Investigate and take necessary actions to resolve the issue | Finished |
| US-40 | Shipper | View detailed order history | Track and manage past orders efficiently | Finished |
| US-41 | Seller | Login to my account | Manage my products, track orders, and access seller-specific features | Finished |
| US-42 | Seller | Logout from my account | Ensure the security of my account and prevent unauthorized access to my seller information | Finished |
| US-43 | Seller | Change my password | Ensure the security of my account and protect my information | Finished |
| US-44 | Seller | Have the option to recover my password if I forget it | Regain access to my account and continue managing my products and orders | Finished |
| US-45 | Seller | View the list of products I have listed for sale | Easily manage and update their details as needed | Finished |
| US-46 | Seller | Search for a specific product in my inventory | Quickly locate and make changes to its information or track its availability | Finished |
| US-47 | Seller | Perform CRUD operations (Create, Read, Update, Delete) on my products | Add new products, view their details, modify existing information, and remove products that are no longer available | Finished |
| US-48 | Seller | View the status of my orders | Track their progress, ensure timely fulfillment, and communicate with customers regarding their orders | Finished |
| US-49 | Seller | View my sale history | Analyze past performance, identify trends, and make informed business decisions based on the data | Finished |
| US-50 | Seller | View a revenue statistic table | Monitor my earnings, track sales growth, and evaluate the success of my business | Finished |
| US-51 | Store Administrator | Login to my administrator account | Access administrative features, manage the store's operations, and perform administrative tasks | Finished |
| US-52 | Store Administrator | Logout from my administrator account | Ensure the security of the administrative privileges and prevent unauthorized access | Finished |
| US-53 | Store Administrator | Change my password | Ensure the security of my administrator account and protect sensitive information | Finished |
| US-54 | Store Administrator | Have the option to recover my password if I forget it | Regain access to my administrator account and continue managing the store effectively | Finished |
| US-55 | Store Administrator | View the list of products in the store | Monitor inventory, update product details, and ensure accurate product information is displayed | Finished |
| US-56 | Store Administrator | Search for specific products in the store | Quickly locate and manage their information or track their availability | Finished |
| US-57 | Store Administrator | Perform CRUD operations (Create, Read, Update, Delete) on products | Add new products to the store, view product details, modify existing information, and remove products as necessary | Finished |
| US-58 | Store Administrator | View the status of orders in the store | Track their progress, ensure timely fulfillment, and address any issues or inquiries from customers | Finished |
| US-59 | Store Administrator | View the sale history of the store | Analyze past performance, identify trends, and make data-driven decisions to optimize sales strategies | Finished |
| US-60 | Store Administrator | View revenue information | Track the store's earnings, monitor sales growth, and assess overall financial performance | Finished |
| US-61 | Store Administrator | View detailed order history | Access specific information about individual orders, such as customer details, order items, and transaction records | Finished |
| US-62 | Store Administrator | Perform CRUD operations on employees | Manage employee records, add new employees, update their information, and remove employees if needed | Finished |